

JACKSON ENERGY AUTHORITY

BULK ANALOG CABLE TELEVISION RATE SCHEDULES

AVAILABILITY – GENERAL

These rates are available to owners of multiple unit properties, such as apartments, nursing homes, assisted care facilities, dormitories, fraternity and sorority houses, and other similar properties whose residents do not maintain individual electric service accounts, but rather are served under a master electric service account. These rates also apply to multiple outlet accounts (more than five outlets) such as hotels and motels, schools and universities, hospitals, businesses, and other similar non-residential properties.

Bulk Analog Cable Television service under these rate schedules is to be provided to the residents, patients, occupants, guests, or employees of such multiple unit or multiple outlet properties and billed through a single master bulk service account.

BILLING UNITS

Bulk Analog Cable Television service shall be billed monthly based on the rate per individual residential units, room, or outlet times the total number of residential units, rooms, or outlets within the property.

RATE SCHEDULE B-1

Bulk Analog Cable Television service rate schedule B-1 is available to customers in Madison County, TN.

Residential Bulk Analog Cable Television service, single unit

Analog Standard Service (Basic and Expanded) \$44.45/unit per month

Residents who maintain a mailing address at the multiple dwelling unit property may establish an individual account with Jackson Energy Authority separate from the bulk master service account for the purpose of subscribing to digital basic and premiums services under the R-1 rate schedule. This individual account will be billed directly to the resident who will be responsible for payment and any digital customer premise equipment issued to that resident.

RATE SCHEDULE B-2

Bulk Analog Cable Television service rate schedule B-2 is available to customers in Madison County, TN.

Commercial and Non-Residential Analog Cable Television service, single unit

Analog Standard Service (Basic and Expanded) \$44.45/unit per month

NON-RECURRING INSTALLATION CHARGES

Installation charges for bulk service accounts will vary based upon the number of outlets to be installed, the condition of existing outlets, and the cost to install the service drop into the premises. Bulk installation charges will be negotiated with the property owner based upon the amount of outlets and the length of the contract term.

RATE DISCOUNTS

Rates above are maximum monthly rates. The Analog Standard Cable Television service rate B-1 and B-2 may be discounted based on volume and contract term. Such discounts shall be applied to all customers in a consistent manner.

PROGRAMMING COST RATE ADJUSTMENT

Rates for B-1 and B-2 service categories may be adjusted quarterly by the amount of the increases in the cost of programming for existing programming services or for new programming services added to a category of service.

MINIMUM BILL

The minimum monthly bill under this rate schedule shall be for one month of Standard Analog Cable Television service as determined by the number of units, rooms, or outlets served times the rate established for that volume of units, rooms or outlets under the bulk service agreement, plus any fees, taxes, or other required charges by governmental or regulatory agencies.

CONTRACT REQUIREMENTS

Jackson Energy Authority shall require contracts for bulk Analog Standard Cable Television service. Contract terms may vary based on rate discounts offered, but will in no event be less than one year.

PAYMENT

Bills under this rate schedule will be rendered monthly for the contracted service amount received during the prior month. Any amount of the bill unpaid after the due date specified on the bill may be subject to additional charges under Jackson Energy Authority's standard policy.

JACKSON ENERGY AUTHORITY
GENERAL SERVICE CABLE TELEVISION RATE SCHEDULES
AVAILABILITY – GENERAL

This schedule is available to all commercial customers whose primary business is hospitality or entertainment, such as a restaurant, bar, nightclub, or any other such establishment where food and beverage are available and where cable television service may be viewed by the general public. This schedule is also available to commercial customers in whose businesses cable television viewing is restricted to offices, employee break rooms, and customer waiting rooms.

RATE SCHEDULE G-1

Cable Television service under this schedule is intended for the entertainment of the general public. Cable Television service under this schedule is available to commercial hospitality establishments serving food and beverages located within Madison County, TN. Service availability is restricted to Analog Standard Cable Television service high definition cable television service, and special Pay-Per-View events where special rates are applicable by the program supplier.

| | |
|---|---|
| Analog Basic Service | \$ 44.75 per month |
| Analog Expanded Service (requires Basic Service; without Fox Sports Net, FS2, or SportSouth) | \$ 49.50 per month |
| Analog Standard Service without Fox Sports Net, FS2, or SportSouth | \$ 94.25 per month |
| Fox Sports (requires Expanded Service) | \$ 60.00 per month |
| Fox Sports 2 (requires Expanded Service) | \$ 60.00 per month |
| SportSouth (requires Expanded Service) | \$ 60.00 per month |
| Big Ten (requires Digital Service Tier) | \$ 60.00 per month |
| Digital Service Tier without Big Ten Network | \$ 16.25 per month |
| Digital High Definition Service | \$ 28.00 per month |
| Standard Digital Converter | \$ 6.50 per month each |
| High Definition Digital Converter, each | \$ 10.00 per month each |
| High Definition/DVR Digital Converter | \$ 22.00 per month each |
| Cable Card | \$ 6.00 per month |
| Digital Surcharge for Galaxie Music and Interactive Program Guide | \$ 27.00 per month |
| Digital Pay-Per-View Events | Event unit charge times fire code occupancy rating or other terms of the Program Supplier |

RATE SCHEDULE G-2

Cable Television service under this schedule is for non-general public use in such locations in Madison County, TN as private business offices, employee break rooms, and customer waiting rooms.

| | |
|--|--|
| Analog Basic Lifeline Service | \$44.75 per month |
| Analog Expanded Service (Requires Basic Service) | \$49.50 per month |
| Analog Standard Service (Basic and Expanded Service) | \$94.25 per month |
| Digital Basic Service (Lifeline Service) | Included in Analog lifeline service, requires digital converter or digital television |

| | |
|---|------------------------|
| Digital Service Tier | \$16.50 per month |
| Digital High Definition Service | \$ 8.75 per month |
| Sports & News Tier | \$35.00 per month |
| Standard Digital Converter | \$ 6.50 per month each |
| High Definition Digital Converter, each | \$10.00 per month each |
| High Definition/DVR Digital Converter | \$22.00 per month each |
| Cable Card | \$6.50 per month each |

NON-RECURRING INSTALLATION CHARGES

| | |
|---|---|
| Aerial installation (up to 200 feet from tap)* | \$ 150.00 (includes activation of all existing outlets) |
| Underground installation (up to 200 feet from tap)* | \$ 300.00 (includes activation of all existing outlets) |
| New additional outlets | \$ 50.00 (same trip as primary outlet activation) |
| | \$ 75.00 (separate trip) |
| Custom Installation (drop down wall) | \$ 75.00 (internal wall) |
| | \$ 125.00 (external wall) |
| Service upgrade | \$ 30.00 |

* Installations in excess of 200 feet from the nearest tap will be charged a surcharge for the cost of the excess footage.

RATE DISCOUNTS

Rates above are maximum monthly rates. The Analog Standard Cable Television Service Rate G-1 and G-2 may be discounted based on volume and contract term. Such discounts shall be applied to all customers in a consistent manner.

PROGRAMMING COST RATE ADJUSTMENT

Rates for G-1 and G-2 service categories may be adjusted quarterly by the amount of the increases in the cost of programming for existing programming services or for new programming services added to a category of service.

MINIMUM BILL

The minimum monthly bill under this rate schedule shall be for Analog Standard Cable Television service, plus any fees, taxes, or other required charges by governmental or regulatory agencies.

CONTRACT REQUIREMENTS

Jackson Energy Authority shall not require contracts for regular a la carte services. However, Jackson Energy Authority may require service term commitments for discounted service packages in combination with other cable television or telecommunication services offered by or through Jackson Energy Authority. Such service term commitments may require penalties to the customer, in an amount not to exceed the cumulative amount of the discount associated with that service package, should the customer discontinue service before the fulfillment of the service term commitment or reduce the number of services in combination.

PAYMENT

Bills under this rate schedule will be rendered monthly for service received during the prior month. Any amount of the bill unpaid after the due date specified on the bill may be subject to additional charges under Jackson Energy Authority's standard policy.

JACKSON ENERGY AUTHORITY

GENERAL SERVICE COMMERCIAL INTERNET RATE SCHEDULE

AVAILABILITY – GENERAL

This schedule is available to all commercial customers in Madison County. Internet services under this schedule are for the exclusive use of the customer and shall not be resold or shared with other commercial customers. Internet services are subject to Jackson Energy Authority's Acceptable Use Policy, which may be amended from time to time. The Acceptable Use Policy is published on Jackson Energy Authority's website.

BILLING UNITS

Services under this schedule shall be billed on a monthly basis in arrears.

RATE SCHEDULE G-1

Internet service under this schedule is intended for general commercial use.

| <u>Non-Guaranteed Internet Service</u> | <u>Service Rate (Month to Month)</u> |
|--|--------------------------------------|
| 2 Mb/s down x 384 kb/s up | \$ 50.00 per month* |
| 4 Mb/s down x 512 kb/s up | \$ 69.95 per month* |
| 5 Mb/s down x 2 Mb/s up | \$ 85.00 per month* |
| 6 Mb/s down x 2 Mb/s up | \$ 99.95 per month* |
| 10 Mb/s down x 2 Mb/s up | \$149.95 per month* |
| 20 Mb/s down x 4 Mb/s up | \$249.95 per month* |
| 20 Mb/s down x 20 Mb/s up | \$165.00 per month* |
| 25 Mb/s down x 5 Mb/s up | \$165.00 per month* |
| 25 Mb/s down x 10 Mb/s up | \$395.00 per month* |
| 25 Mb/s down x 25 Mb/s up | \$295.00 per month* |
| 50 Mb/s down x 25 Mb/s up | \$400.00 per month* |
| 75 Mb/s down x 25 Mb/s up | \$500.00 per month* |
| 100 Mb/s down x 50 Mb/s up | \$850.00 per month* |
| Upload Speed Adder | \$100.00 per month* |
| 65 Mb/s down x 25 Mb/s up | \$ 70.00 per month |
| 80 Mb/s down x 50 Mb/s up | \$150.00 per month |
| 100 Mb/s down x 75 Mb/s up | \$250.00 per month |
| 100 Mb/s x 100 Mb/s | \$150.00 per month** |
| 500 Mb/s x 500 Mb/s | \$250.00 per month** |
| 1000 Mb/s x 1000 Mb/s | \$499.00 per month** |

*Existing customers in these rate plans will be allowed to keep these rate plans but they are not available for new customers.

**Service available in upgraded plant areas only.

Effective January 1, 2016

Non-Guaranteed Internet Service Levels are subject to Jackson Energy Authority's Small and Medium Business Acceptable Use Policy, which may be amended from time to time and is posted on Jackson Energy Authority's website.

| <u>Guaranteed Internet Service</u> | <u>Service Rate (Month to Month)</u> |
|------------------------------------|--------------------------------------|
| 768kb/s x 768kb/s | \$ 250.00 per month |
| 1.5Mbps x 1.5Mbps | \$ 500.00 per month |
| 3Mb/s x 3Mb/s | \$ 750.00 per month |
| 6Mb/s x 6Mb/s | \$1,495.00 per month |
| 10 Mb/s x 10 Mb/s | \$1,995.00 per month |
| 15 Mb/s x 15 Mb/s | \$2,195.00 per month |
| 100 Mb/s x 100 Mb/s | \$2,205.00 per month** |
| 250 Mb/s x 250 Mb/s | \$2,520.00 per month** |
| 500 Mb/s x 500 Mb/s | \$3,360.00 per month** |
| 1000 Mb/s x 1000 Mb/s | \$4,725.00 per month** |

Guaranteed Internet Service Levels are subject to Jackson Energy Enterprise Business Acceptable Use Policy, which may be amended from time to time and is posted on Jackson Energy Authority's website.

*Existing customers in these rate plans will be allowed to keep these rate plans but they are not available for new customers.

**Service available in upgraded plant areas only.

Additional IP Addresses per Business Package

| <u>IP Address Assignment</u> | <u>IP Addresses</u> | <u>Usable Addresses</u> | <u>NRC</u> | <u>Monthly Charge</u> |
|------------------------------|---------------------|-------------------------|------------|-----------------------|
| /32 | 1 | 1 | \$25.00 | \$ 10.00 |
| /29 | 8 | 5 | \$25.00 | \$ 15.00 |
| /28* | 16 | 13 | \$50.00 | \$ 20.00 |
| /27* | 32 | 29 | \$50.00 | \$ 30.00 |
| /26* | 64 | 61 | \$50.00 | \$ 40.00 |
| /25* | 128 | 125 | \$50.00 | \$ 80.00 |
| /24* | 256 | 253 | \$50.00 | \$120.00 |

*Requires adherence to ARIN guidelines. End User may be required to fill out paperwork outlining a need and utilization plan for the IP addresses.

NON-RECURRING STANDARD INSTALLATION CHARGES*

| <u>Aerial Installation</u> | <u>Internet only</u> | <u>Two Services</u> | <u>Three Services</u> |
|----------------------------|----------------------|---------------------|-----------------------|
| 12 Mo. contract | \$360.00 | \$300.00 | No Charge |
| 36 Mo. contract | \$120.00 | No Charge | No Charge |

| <u>Underground Installation</u> | <u>Internet Only</u> | <u>Two Services</u> | <u>Three Services</u> |
|---------------------------------|----------------------|---------------------|-----------------------|
|---------------------------------|----------------------|---------------------|-----------------------|

| | | | |
|-----------------|----------|-----------|-----------|
| 12 Mo. contract | \$600.00 | \$300.00 | No Charge |
| 36 Mo. contract | \$480.00 | No Charge | No Charge |

*Standard installation charge with Cable Television and Telephone Services. Non-Standard installations for customers more than 200 feet from the nearest tap or who require specialized installation services such as boring equipment may be charged a surcharge for the additional cost of the installation.

RATE DISCOUNTS

Rates and Speeds for Internet services and/or installation charges specified above are maximum rates and may be discounted based on contract term, within bundled service combinations, and/or during marketing promotions. Services greater than 1000 Mb/s x 1000 Mb/s can be negotiated with the per megabit cost not to exceed \$20.00. Government facilities and K-12 public and private schools qualify for additional discounts. Minimum Service Terms may be required to obtain discounts and Early Termination Fees may apply if Minimum Service Terms are not met. Such Minimum Service Terms and Early Termination Fees shall be applied to all customers in a consistent manner.

MINIMUM SERVICE REQUIREMENT

Internet services require subscription to at least one other telecommunications and/or cable television service, or subscription to an Internet service with a minimum monthly fee of no less than \$50.00.

INTERNET SERVICE RATE ADJUSTMENT

Rates for Commercial Internet and Internet service and non-recurring installation charges may be adjusted annually to offset increases in operating support and transport charges.

CONTRACT REQUIREMENTS

Jackson Energy Authority shall not require contracts for regular a la carte services. However, Jackson Energy Authority may require Minimum Service Terms for discounted service packages in combination with other cable television or telecommunication services offered by or through Jackson Energy Authority. Early Termination Fees may apply if Minimum Service Terms are not met. Such Minimum Service Terms and Early Termination Fees shall be applied to all customers in a consistent manner.

PAYMENT

Bills under this rate schedule will be rendered monthly for service received during the prior month. Any amount of the bill unpaid after the due date specified on the bill may be subject to additional charges under Jackson Energy Authority's standard policy.

JACKSON ENERGY AUTHORITY

GENERAL SERVICE COMMERCIAL METRO ETHERNET RATE SCHEDULE

AVAILABILITY – GENERAL

This schedule is available to all commercial customers in Madison County. Metro Ethernet services under this schedule are for the exclusive use of the customer and shall not be resold or shared with other commercial customers. Metro Ethernet services are subject to Jackson Energy Authority's Acceptable Use Policy, which may be amended from time to time. The Acceptable Use Policy is published on Jackson Energy Authority's website.

BILLING UNITS

Services under this schedule shall be billed on a monthly basis in arrears.

RATE SCHEDULE M-1

Metro Ethernet service under this schedule is intended for general commercial use.

Commercial Metro Ethernet Services

(Guaranteed Bandwidth)

| | <u>Service Rate (Month to Month)</u> |
|-----------------------|--------------------------------------|
| 2Mb/s x 2Mb/s | \$ 140.00 per month |
| 4Mb/s x 4Mb/s | \$ 240.00 per month |
| 6 Mb/s x 6Mb/s | \$ 375.00 per month |
| 8 Mb/s x 8Mb/s | \$ 495.00 per month |
| 10Mb/s x 10 Mb/s | \$ 625.00 per month |
| 20 Mb/s x 20 Mb/s | \$1,050.00 per month |
| 40 Mb/s x 40 Mb/s | \$1,140.00 per month |
| 100 Mb/s x 100 Mb/s | \$2,100.00 per month** |
| 250 Mb/s x 250 Mb/s | \$2,300.00 per month** |
| 500 Mb/s x 500 Mb/s | \$2,700.00 per month** |
| 1000 Mb/s x 1000 Mb/s | \$3,700.00 per month** |

**Service available in upgraded plant areas only.

Additional IP Addresses per Business Package

| <u>IP Address Assignment</u> | <u>IP Addresses</u> | <u>Usable Addresses</u> | <u>NRC</u> | <u>Monthly Charge</u> |
|------------------------------|---------------------|-------------------------|------------|-----------------------|
| /32 | 1 | 1 | \$25.00 | \$ 10.00 |
| /29 | 8 | 5 | \$25.00 | \$ 15.00 |
| /28* | 16 | 13 | \$50.00 | \$ 20.00 |
| /27* | 32 | 29 | \$50.00 | \$ 30.00 |
| /26* | 64 | 61 | \$50.00 | \$ 40.00 |
| /25* | 128 | 125 | \$50.00 | \$ 80.00 |
| /24* | 256 | 253 | \$50.00 | \$120.00 |

*Requires adherence to ARIN guidelines. End User may be required to fill out paperwork outlining a need and utilization plan for the IP addresses.

Effective January 1, 2016

NON-RECURRING STANDARD INSTALLATION CHARGES*

| <u>Aerial Installation</u> | <u>Internet only</u> | <u>Two Services</u> | <u>Three Services</u> |
|----------------------------|----------------------|---------------------|-----------------------|
| 12 Mo. contract | \$360.00 | \$300.00 | No Charge |
| 36 Mo. contract | \$120.00 | No Charge | No Charge |

| <u>Underground Installation</u> | <u>Internet Only</u> | <u>Two Services</u> | <u>Three Services</u> |
|---------------------------------|----------------------|---------------------|-----------------------|
| 12 Mo. contract | \$600.00 | \$300.00 | No Charge |
| 36 Mo. contract | \$480.00 | No Charge | No Charge |

*Standard installation charge with Cable Television and Telephone Services. Non-Standard installations for customers more than 200 feet from the nearest tap or who require specialized installation services such as boring equipment may be charged a surcharge for the additional cost of the installation.

RATE DISCOUNTS

Rates and Speeds for Metro Ethernet services and/or installation charges specified above are maximum rates and may be discounted based on contract term, within bundled service combinations, and/or during marketing promotions. Services greater than 1000 Mb/s x 1000 Mb/s can be negotiated with the per megabit cost not to exceed \$20.00. Government facilities and K-12 public and private schools qualify for additional discounts. Minimum Service Terms may be required to obtain discounts and Early Termination Fees may apply if Minimum Service Terms are not met. Such Minimum Service Terms and Early Termination Fees shall be applied to all customers in a consistent manner.

MINIMUM SERVICE REQUIREMENT

Metro Ethernet services require subscription to at least one other telecommunications and/or cable television service, or subscription to a Metro Ethernet service with a minimum monthly fee of no less than \$50.00.

METRO ETHERNET SERVICE RATE ADJUSTMENT

Rates for Commercial Internet and Metro Ethernet service and non-recurring installation charges may be adjusted annually to offset increases in operating support and transport charges.

CONTRACT REQUIREMENTS

Jackson Energy Authority shall not require contracts for regular a la carte services. However, Jackson Energy Authority may require Minimum Service Terms for discounted service packages in combination with other cable television or telecommunication services offered by or through Jackson Energy Authority. Early Termination Fees may apply if Minimum Service Terms are not met. Such Minimum Service Terms and Early Termination Fees shall be applied to all customers in a consistent manner.

PAYMENT

Bills under this rate schedule will be rendered monthly for service received during the prior month. Any amount of the bill unpaid after the due date specified on the bill may be subject to additional charges under Jackson Energy Authority's standard policy.

JACKSON ENERGY AUTHORITY

GENERAL SERVICE TELEPHONE RATE SCHEDULE G-1 AND G-2

This schedule is available to commercial customers. Telephone service under this schedule is for the exclusive use of the customer and shall not be resold or shared with other commercial customers.

| <u>POTS Telephone Service Levels</u> | <u>Service Rate</u> | <u>Features Included</u> |
|--|--|--|
| Business Local Link (12 month contract) (36 month contract) | \$56.95 per month \$54.95 per month | 5000 free long distance minutes per month in 48 US and Canada. No rollover of unused minutes. Also includes Anonymous Call Rejection, Call Forwarding Busy Line, Call Forwarding No Answer, Call Forwarding Variable, Call Hold, Call Return *69, Call Waiting/Cancel Call Waiting, Call Waiting w/Caller ID, Caller ID Deluxe, Hunting, Per Call Block w/Caller ID, Remote Access Call Forwarding, Speed Calling 30, Three-Way Calling. |
| Business One Link (12 month contract) (36 month contract) | \$26.95 per month \$24.95 per month | 150 free long distance minutes per month in 48 US and Canada.. No rollover of unused minutes. A la carte features may be added from list below. |

| <u>A la carte Features</u> | <u>Feature Rate</u> | |
|----------------------------------|---------------------|--|
| Anonymous Call Rejection | \$4.30 per month | |
| Call Forwarding Busy Line | \$4.30 per month | |
| Call Forwarding No Answer | \$4.30 per month | |
| Call Forwarding Variable | \$6.10 per month | |
| Call Return *69 | \$6.20 per month | |
| Call Waiting/Cancel Call Waiting | \$6.65 per month | |
| Call Waiting w/Caller ID | \$6.65 per month | |
| Caller ID Deluxe | \$8.50 per month | |
| Per Call Block w/Caller ID | \$5.25 per month | |
| Remote Access Call Forwarding | \$6.65 per month | |
| Speed Calling 30 | \$4.75 per month | |
| Three-Way Calling | \$6.20 per month | |
| Hunting | No Charge | |
| Voicemail | \$6.95 per month | Includes free Call Forward Busy and Call Forward No Answer. |
| Transfer Mailbox | No Charge | Allows customers to transfer callers to individual mailboxes |

Enhanced Commercial Calling Features \$40.00 per Month per Feature

| | |
|----------------------|------------------------|
| CommPortal Web | Premium Attendant |
| CommPortal Phone | Music On Hold |
| CommPortal Mobile | Simultaneous Ring |
| CommPortal Widgets | Unified Messaging |
| CommPortal Assistant | Find Me, Follow Me |
| Easy Attendant | Live Message Screening |
| Distinctive Ring | |

| <u>Advanced Services</u> | <u>Service Rate</u> | <u>Features/Description</u> |
|--------------------------|--------------------------|--|
| Conference Calling | \$100 per Month per Line | Per line charge for the use of JEA's conference calling system. Toll free numbers will incur additional long distance charges. |

Effective March 1, 2019

| | | |
|-----------|-------------------------|--|
| SIP Trunk | \$75 per Month per Line | Business telephone line delivered via Session Initiated Protocol (SIP) |
| SIP PRI | \$850.00 per Month | 23 Channel PRI delivered via Session Initiated Protocol (SIP) |

SIP Equipment

| | <u>Listings Rate</u> |
|----------------------|----------------------------|
| Standard Headset | \$105.00 one-time charge |
| Professional Headset | \$350.00 one-time charge |
| POE Router | \$1,200.00 one-time-charge |
| POE Switch | \$1,500.00 one-time-charge |
| Phone Wall Mount | \$40.00 one-time-charge |
| Cordless Phone | \$315.00 one-time-charge |
| Horn Speaker | \$450.00 one-time-charge |
| Conference Phone | \$950.00 one-time-charge |
| Basic Phone | \$170.00 one-time-charge |
| Standard Phone | \$200.00 one-time charge |
| Premium Phone | \$250.00 one-time-charge |
| Premier Phone | \$525.00 one-time-charge |
| SIP Audio Alerter | \$1,000.00 one-time-charge |
| UPS 1500W/48V | \$1,200.00 one-time-charge |

| | <u>Listings Rate</u> |
|----------------------------|----------------------|
| Basic phone | \$15.00 per month |
| Mid-level phone | \$20.00 per month |
| Professional phone | \$35.00 per month |
| Executive phone | \$100.00 per month |
| Expansion Module for phone | \$15.00 per month |
| Conference phone | \$130.00 per month |

| <u>Directory Listings</u> | <u>Listings Rate</u> |
|------------------------------|----------------------|
| Additional Listing | \$2.10 per month |
| Foreign Listing | \$2.10 per month |
| Alternate Call Listing | \$2.10 per month |
| Alphabetical Service Listing | \$2.10 per month |
| Cross Reference Listing | \$2.10 per month |
| Non-Published Service | \$4.50 per month |
| Non-Listed Service | \$2.20 per month |

| <u>Directory and Operator Assistance</u> | <u>Service Charge</u> |
|--|-----------------------|
| Directory Assistance – Local | \$0.98 per call |
| Directory Assistance – National | \$0.98 per call |
| Directory Assistance – Call Completion | \$0.45 per call |
| Operator Assisted Service Surcharge | \$2.25 per call |

| <u>Long Distance Per Minute and Packages</u> | <u>Service Rate</u> | <u>Description</u> |
|--|--|-------------------------------------|
| Business Intralata/Interstate per minute | \$0.05 per minute | Continental US 48 States and Canada |
| Business Toll-Free per minute | \$0.05 per minute +\$2.00 monthly charge | |

| | | |
|------------------------------------|------------------------------|---|
| Toll-Free Vanity Number Search | \$5.00 per month | |
| Verified Project Account Codes | \$5.00 per month | |
| | \$20.00 Non-Recurring Charge | |
| Non-Verified Project Account Codes | No MRC | |
| | \$10.00 Non-Recurring Charge | |
| Unlimited Long Distance | \$20.00 First Line | Calling in 48 US and Canada. Subject to JEA |
| | \$15.00 Each Add'l Line | Long Distance Acceptable Use Policy. |

| <u>POTS Non-Recurring Charges</u> | <u>Charge</u> | |
|-----------------------------------|---------------|--|
| New Installation | \$49.95/line | Installation and/or activation of new service account or addition of new line. |
| Move Charge | \$49.95/line | Applies when customer is moving a line after 90 |

Effective March 1, 2019

| | | |
|-----------------------|---------------|---|
| Reconnection | \$45.00/acct. | days of initial installation. |
| Record Account Change | \$10.00/order | Reactivation of service to account after disconnection or suspension for non-payment. Applies when customer requests downgrade of features or change to listings. |

| <u>PRI and T1 Services</u> | <u>Service Rate</u> | <u>Features/Description</u> |
|--------------------------------|--|---|
| Fractional PRI (w/D Channel) | \$350.00 per month | Includes 1 D Channel and any number of B Channels from 12 to 18. No features are available on PRI line. |
| Fractional PRI (B Chs.) | 24 mo. contract \$16.65 per channel/mo. 36 mo. contract \$13.75 per channel/mo. | Added to D Channel cost above. |
| Full PRI (w/D Channel) | 24 mo. contract \$649.00 per month 36 mo. contract \$597.25 per month | Includes 1 D Channel and 23 B Channels. @ \$13.00 per channel. No features available. |
| T1 Trunks | 24 mo. contract \$34.95 per trunk/mo. 36 mo. contract \$33.00 per trunk/mo. | Customer PBX will require T1 card to accommodate hand-off of T1 trunks. |
| DID Blocks (PRI and T1 Trunks) | \$4.00/month \$150.00 NRC | Each DID block contains 20 numbers. |
| Remote Call Forward Line | \$16.00 per line | |
| Long Distance per minute | \$0.049/minute | |

| <u>PRI and T1 Non-Recurring Charges</u> | <u>Charge</u> | |
|---|---------------|-------------------------------|
| Fractional PRI | \$350.00 | 24 month or 36 month contract |
| Full PRI | \$350.00 | 24 month or 36 month contract |
| T1 Trunks | \$350.00 | 24 month contract |
| | No Charge | 36 month contract |
| DID Blocks | \$150.00 | 24 month or 36 month contract |

Standard Construction Charge for All Telephone Services with Cable Television and Internet

| | Telephone Only | Two Services | Three Services |
|--------------------------|----------------|--------------|----------------|
| Aerial Construction | | | |
| 12 mo. contract | \$360.00 | \$300.00 | No Charge |
| 36 mo. contract | \$120.00 | No Charge | No Charge |
| Underground Construction | | | |
| 12 mo. contract | \$600.00 | \$300.00 | No Charge |
| 36 mo. contract | \$480.00 | No Charge | No Charge |

Above rates subject to applicable taxes, fees, and surcharges.

RATE DISCOUNTS

Rates for commercial telephone services, installation charges, and equipment rental or sales specified above are maximum rates and may be discounted within bundled service combinations or during marketing promotions. Minimum Service Terms may be required to obtain discounts and Early Termination Fees may apply if Minimum Service Terms are not met. Such Minimum Service Terms and Early Termination Fees shall be applied to all customers in a consistent manner.

MINIMUM SERVICE REQUIREMENT

Commercial telephone service requires subscription to at least one other telecommunications and/or cable television service, or subscription to a telephone service with a minimum monthly fee of no less than \$50.00.

CONTRACT REQUIREMENTS

Jackson Energy Authority shall not require contracts for regular a la carte services. However, Jackson Energy Authority may require Minimum Service Terms for discounted service packages in combination with other cable television or telecommunication services offered by or through Jackson Energy Authority. Early Termination Fees may apply if Minimum

Effective March 1, 2019

Service Terms are not met. Such Minimum Service Terms and Early Termination Fees shall be applied to all customers in a consistent manner.

PAYMENT

Bills under this rate schedule will be rendered monthly for service received during the prior month. Any amount of the bill unpaid after the due date specified on the bill may be subject to additional charges under Jackson Energy Authority's standard policy.