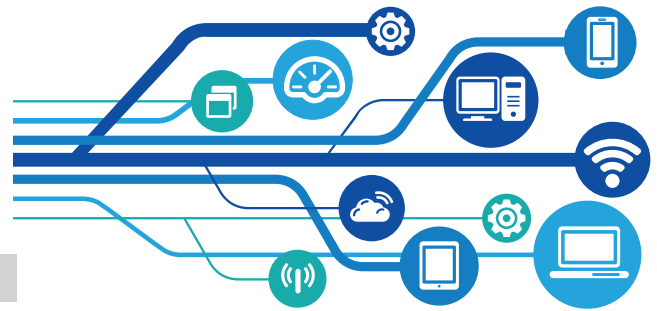




Stay Connected With All 3 Services.

Broadband® cable tv | internet | telephone

422.7500 | www.eplusbroadband.com



EXPANDED TRIO \$127^{Per Month}

CABLE TV

- ▶ **Basic Service**
20 Channels
- ▶ **Expanded Service**
61 Channels
- ▶ **Watch TV Everywhere⁴**
Watch anywhere you receive an Internet signal.

INTERNET¹

- ▶ 75 Mbps Download
- ▶ 25 Mbps Upload

TELEPHONE

- ▶ **Basic Plus**
Unlimited Local Calling
Call Waiting (w/Caller ID)²
Call Return
Caller ID (w/Name)²

FEATURE TRIO \$160^{Per Month}

CABLE TV

- ▶ **Basic Service**
42 Channels
- ▶ **Expanded Service**
132 Channels
- ▶ **Digital Tier**
78 Channels



- ▶ **DCT-HD Box**
Electronic Program Guide
High Definition **HD** Capability
Stingray Music Channels
- ▶ **Watch TV Everywhere⁴**
Watch on the go - anywhere you receive an Internet signal.

INTERNET¹

- ▶ 75 Mbps Download
- ▶ 25 Mbps Upload

TELEPHONE

- ▶ **Basic**
Unlimited Local Calling
Call Waiting
Call Return
- ▶ **Feature Pack**
Call Forward Busy
Call Forward No Answer
Remote Access Call Forwarding
Speed Calling 30
3-Way Calling
Anonymous Call Rejection
Caller ID Delivery Block
Call Return
Call Forward Variable
Caller ID (w/Name)²
- ▶ **Unlimited LD³**

PLUS TRIO \$192^{50 Per Month}

CABLE TV

- ▶ **Basic Service**
42 Channels
- ▶ **Expanded Service**
132 Channels
- ▶ **Digital Tier**
78 Channels
- ▶ **Digital **HD****
5 Channels



- ▶ **DCT-HD Box**
Electronic Program Guide
High Definition **HD** Capability
Stingray Music Channels
- ▶ **Watch TV Everywhere⁴**
Watch on the go - anywhere you receive an Internet signal.

INTERNET¹

- ▶ 75 Mbps Download
- ▶ 25 Mbps Upload

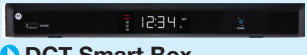
TELEPHONE

- ▶ **Basic Plus**
Unlimited Local Calling
Call Waiting (w/Caller ID)²
Call Return
Caller ID (w/Name)²
- ▶ **Feature Pack**
Call Forward Busy
Call Forward No Answer
Remote Access Call Forwarding
Speed Calling 30
3-Way Calling
Anonymous Call Rejection
Caller ID Delivery Block
Call Return
Call Forward Variable
Caller ID (w/Name)²
- ▶ **Unlimited LD³**

PREFERRED TRIO \$239^{25 Per Month}

CABLE TV

- ▶ **Basic Service**
42 Channels
- ▶ **Expanded Service**
132 Channels
- ▶ **Digital Tier**
78 Channels
- ▶ **Digital **HD****
5 Channels
- ▶ **Premiums**
94 Channels



- ▶ **DCT-Smart Box**
Electronic Program Guide
High Definition **HD** Capability
Digital Video Recorder (DVR)
Stingray Music Channels
- ▶ **Watch TV Everywhere⁴**
Watch on the go - anywhere you receive an Internet signal.

INTERNET¹

- ▶ 75 Mbps Download
- ▶ 25 Mbps Upload

TELEPHONE

- ▶ **Preferred**
Unlimited Local Calling
Caller ID (w/Name)²
Call Waiting (w/Caller ID)²
3-Way Calling
Call Forwarding Variable
Call Return
- ▶ **Feature Pack**
Call Forward Busy
Call Forward No Answer
Remote Call Forwarding
Speed Calling 30
Repeat Dialing
Anonymous Call Rejection
Caller ID Delivery Block
- ▶ **Voicemail**
- ▶ **Unlimited LD³**
- ▶ **Wire Maintenance**

(1) High-speed Internet services are provided as best-effort services. Jackson Energy Authority does not guarantee bandwidth that customer receives. (2) You must provide the correct equipment (Caller ID display unit or phone with built-in display) to view Caller ID data. (3) Unlimited long distance calling is limited to the 48 contiguous United States. Long distance is billed at the per minute rate for long distance service over 1,500 minutes per month. Jackson Energy Authority local phone service is required to receive Unlimited Long Distance. (4) Limited to channels in your cable package. Network availability varies. Internet access is required. Wireless data charges may apply.

Local telephone number portability is not available to customers switching from a cellular service or certain VoIP services. A standard converter, HD converter or Smart Box HD/DVR converter may be required to view the digital and/or HD channels included in each cable tier.

Home Area Network: Connect up to 5 Wi-Fi ready devices. No equipment to buy for standard installations. A JEA service technician must install router. Price does not include Internet service. Additional labor and equipment may be needed to connect other devices or extend connectivity beyond the normal reach of the initial wireless device. Wireless adapters or cards are not included. Fees and taxes not included. Certain restrictions and limitations apply.

Participation is subject to Jackson Energy Authority eligibility requirements. Monthly price shown is available to residential customers only and does not include taxes and fees. JEA is an equal opportunity employer. 063017

OPTIONAL TRIO UPGRADES:

More Powerful than a DVR! Add TiVo® for only \$22/mo.

Stream live or recorded shows on up to four iOS devices at once. Connect to a WiFi network and stream live TV shows and sporting events on your iPad® or iPhone®. Or, download recorded shows remotely to watch when you're not online. Records six shows at once and up to 150 hours of HD programming. *Requires Cable TV, Internet and Home Area Network Service.

EPlus Broadband Cable TV, Internet and Home Area Networking is required for TiVo®. Limit of 4 TiVo® Mini units per box. TiVo, the TiVo logo, the Thumbs Up logo, and the Thumbs Down logo are registered trademarks of TiVo Inc. and its subsidiaries worldwide. All rights reserved. All other trademarks and logos are property of their respective owners.



Fastest Internet! Upgrade to the Gig and add Home Area Network only \$60/mo.

1 Gbps Download x 1 Gbps Upload. That's 1,000 Mbps! Wow that's FAST! Upgrade to this speed and get the fully supported service and setup of your router and WiFi home network for safe and trouble-free connectivity. Gig Internet is \$50/mo. Home Area Network is \$10/mo.

(1) High-speed Internet services are provided as best-effort services. Jackson Energy Authority does not guarantee bandwidth that customer receives. (2) You must provide the correct equipment (Caller ID display unit or phone with built-in display) to view Caller ID data. (3) Unlimited long distance calling is limited to the 48 contiguous United States. Long distance is billed at the per minute rate for long distance service over 1,500 minutes per month. Jackson Energy Authority local phone service is required to receive Unlimited Long Distance. (4) Limited to channels in your cable package. Network availability varies. Internet access is required. Wireless data charges may apply.

Local telephone number portability is not available to customers switching from a cellular service or certain VoIP services. A standard converter, HD converter or Smart Box HD/DVR converter may be required to view the digital and/or HD channels included in each cable tier.

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Participation is subject to Jackson Energy Authority eligibility requirements. Monthly price shown is available to residential customers only and does not include taxes and fees. JEA is an equal opportunity employer. 063017

CABLE-INTERNET

DUO \$121 Per Month

CABLE TV

- ▶ **Basic Service**
42 Channels
- ▶ **Expanded Service**
132 Channels



- ▶ **DCT-HD Box**
Electronic Program Guide
High Definition **HD** Capability
Stingray Music Channels 🎵
- ▶ **Watch TV Everywhere⁴**
Watch on the go - anywhere you receive an Internet signal.

INTERNET¹

- ▶ 75 Mbps Download
- ▶ 25 Mbps Upload

INTERNET-PHONE

DUO \$87 Per Month

INTERNET¹

- ▶ 75 Mbps Download
- ▶ 25 Mbps Upload

TELEPHONE


- ▶ **Basic Plus**
Unlimited Local Calling
Call Waiting (w/Caller ID)²
Call Return
Caller ID (w/Name)²
- ▶ **Feature Pack**
Call Forward Busy
Call Forward No Answer
Remote Access Call Forwarding
Speed Calling 30
3-Way Calling
Anonymous Call Rejection
Caller ID Delivery Block
Call Return
Call Forward Variable
Caller ID (w/Name)²
- ▶ **Unlimited LD³**

CABLE-PHONE

DUO \$118 Per Month

CABLE TV

- ▶ **Basic Service**
42 Channels
- ▶ **Expanded Service**
132 Channels



- ▶ **DCT-HD Box**
Electronic Program Guide
High Definition **HD** Capability
Stingray Music Channels 🎵
- ▶ **Watch TV Everywhere⁴**
Watch on the go - anywhere you receive an Internet signal.

TELEPHONE

- ▶ **Basic Plus**
Unlimited Local Calling
Call Waiting (w/Caller ID)²
Call Return
Caller ID (w/Name)²
- ▶ **Feature Pack**
Call Forward Busy
Call Forward No Answer
Remote Access Call Forwarding
Speed Calling 30
3-Way Calling
Anonymous Call Rejection
Caller ID Delivery Block
Call Return
Call Forward Variable
Caller ID (w/Name)²
- ▶ **Unlimited LD³**

Watch TV On The Go!

Watch anywhere you have an Internet signal⁴

Stream live TV and full episodes of TV shows to your mobile device with your EPlus Broadband cable TV plan. Since it works with WiFi, you can enjoy TV on the go. Ask for details!

OPTIONAL DUO UPGRADE:



Upgrade to the Gig and add Home Area Network only \$60/mo.

1 Gbps Download x 1 Gbps Upload. That's 1,000 Mbps! Wow that's FAST! Upgrade to this speed and get the fully supported service and setup of your router and WiFi home network for safe and trouble-free connectivity. Gig Internet is \$50/mo. Home Area Network is \$10/mo.

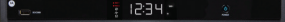
Get The 1 Service You Need.

MY CABLE

PRIMO \$167²⁵ Per Month

CABLE TV

- ▶ **Basic Service**
42 Channels
- ▶ **Expanded Service**
132 Channels
- ▶ **Digital Tier** ▶ **Digital **HD****
78 Channels 5 Channels
- ▶ **Premiums** **HBO** **CINEMAX**
86 Channels **SHOWTIME** **STARZ**



- ▶ **DCT-Smart Box**
Electronic Program Guide
High Definition **HD** Capability
Digital Video Recorder (DVR)
Stingray Music Channels 🎵
- ▶ **Watch TV Everywhere⁴**


MY INTERNET

PRIMO 1 \$125 Per Month

INTERNET¹

- ▶ 100 Mbps Download
- ▶ 100 Mbps Upload

OPTIONAL ADD-ON



Add the **HOME AREA NETWORK** to this package.

Surf the web in any room with no wires and no worries.
*Some restrictions apply.

\$10/mo


MY INTERNET

PRIMO 2 \$75 Per Month

INTERNET¹

- ▶ 75 Mbps Download
- ▶ 25 Mbps Upload

OPTIONAL ADD-ON



Add the **HOME AREA NETWORK** to this package.

Surf the web in any room with no wires and no worries.
*Some restrictions apply.

\$15/mo


MY INTERNET

PRIMO 3 \$60 Per Month

INTERNET¹

- ▶ 60 Mbps Download
- ▶ 10 Mbps Upload

OPTIONAL ADD-ON



Add the **HOME AREA NETWORK** to this package.

Surf the web in any room with no wires and no worries.
*Some restrictions apply.

\$15/mo

MY INTERNET


PRIMO 4 \$150 Per Month

The GIG Speed 1000 MBPS

INTERNET¹

- ▶ 1 Gbps Download
- ▶ 1 Gbps Upload

▶ **Home Area Network**
Fully supported service and setup of router and WiFi home network for safe, trouble-free connectivity. **FREE!**





PRICING SHEET

Rates Effective 06/30/17

Broadband® 422.7500 | www.eplusbroadband.com



Ask us how to get
**FREE Standard
Installation!**

EPlus Digital Cable TV Service | Color corresponds to the Channel LineUp.

Service Tiers

●	Basic Service	\$28.50	42 Channels (Basic, Basic Digital ¹ and Basic HD ²)
●	Standard Service	\$84	174 Channels (Basic, Basic Digital ¹ , Basic HD ² , Expanded & Expanded HD ²)
●	Digital Plus Service	\$16	78 Channels (101-159 ² and Digital Plus HD ²) added to Basic Service.
●	Digital HDTV	\$8.50	5 HD Channels added to Basic HD and Expanded HD. <i>Over 60 HD channels!</i> *Requires Basic & Expanded service. Add Digital Plus for even more HD!
●	HBO	\$19.75	14 Digital Channels (300-313) ¹ , 1 HD (800) ²
●	Cinemax	\$14.50	12 Digital Channels (325-336) ¹ , 1 HD (825) ²
●	EPIX	\$15	4 Digital Channels (340-343) ¹ , 4 HD (840-842, 844) ²
●	Showtime Unlimited	\$19.50	22 Digital Channels (350-371) ¹ , 2 HD (850, 866) ²
●	Starz Super Pak	\$15	26 Digital Channels (375-400) ¹ , 8 HD (875-877, 879, 881, 883, 885, 899) ²

*HBO/Cinemax/Showtime/TMC/Starz in HD: Included with Premium Movie & HD/Smart Box Converter subscription. Ask about HBO GO®, MAX GO® and STARZ Play® - FREE with your subscription.

Multi-Room HD/ DVR Service⁸ **\$10** Add this service to your Smart Box HD/DVR to connect the other converter boxes in your home. Watch recorded events in one room and change rooms without missing a thing.

CABLE TV EQUIPMENT

Standard Converter	\$6.50
Standard Digital Converter (Includes Electronic Program Guide & Stingray Music [Ch 901-950])	
HD Converter	\$10
HD Box Converter (Includes HD, Electronic Program Guide & Stingray Music [Ch 901-950])	
Smart Box HD/DVR Converter	\$22
Smart Box Converter (Includes Electronic Program Guide, HD, Digital Video Recorder [DVR] & Stingray Music Channels 901-950)	
TiVo®	\$22
More powerful than a DVR. The watch-anything, go-anywhere TV solution. Record up to six HD shows at once, stream TV and recorded shows to your iOS device and more! *Requires EPlus Cable TV and Internet with Home Area Networking.	
TiVo® Mini	\$10
Connects to TiVo® and other DVRs for multi-room and live TV streaming. Provides access to Pandora®, YouTube™ and other broadband content. Streams music and photos from your home network and the web. *Requires EPlus Cable TV, TiVo®, and Internet with Home Area Networking.	
Cable Card	\$6

EPlus Internet Service³

Includes: Non Static IP, 5 Email Addresses, 100 Mb Email Storage w/Spam & Virus Filtering

Internet Security Suite **FREE**

Virus Protection, Anti-Spyware, Firewall, Pop-up Blocker, Security, Ad Blocker, & Parental Controls.

60 Mbps x 10 Mbps	\$60
75 Mbps x 25 Mbps	\$75
100 Mbps x 100 Mbps	\$125
1 Gbps x 1 Gbps	\$150

NEW!
GIGABIT
High Speed Internet

INTERNET ADD-ONS

Home Area Network \$10, \$15
Connect your computers and other WiFi ready devices to the Internet from any room in your home with no wires and no worries. JEA will install a wireless router and connect up to 5 devices to EPlus Internet Service to ensure safe and trouble-free connectivity throughout your home.

\$10/mo for customers with the My Internet Primo, cable-internet, internet-phone, or any cable-internet-telephone package.

\$15/mo for customers with the My Internet Primo 2 package only.

Connect up to 5 WiFi ready devices. No equipment to buy for standard installations. A JEA service technician must install router. Price does not include Internet service. Additional labor and equipment may be needed to connect other devices or extend connectivity beyond the normal reach of the initial wireless device. Wireless adapters or cards are not included. Fees and taxes not included. Certain restrictions and limitations apply.

SERVICE OFFERS, OPTIONAL ADD-ONS & UPGRADES

\$20/additional outlet	Standard Add'l New Outlet, installed at same time as Primary Outlet (same trip)
\$35	Custom Installation (Internal Wall Fish)
\$50/outlet	Customer Installation (External Wall Fish, Special Locations)
\$50/hour	Premium Installation Computer Setup (Customer-Owned Equip.)
FREE	Initial Standard Basic Installation if you maintain active broadband service with us for 1 year.*

Free standard basic installation is limited to installations that do not exceed 150 feet from the curb to the premise and includes analog cable TV with inside wiring installed at the installer's discretion, telephone service connected to all existing phone jacks within the customer's home, and internet connected to one PC. The installation fee will only be waived if the service is retained active for a minimum period of 12 months continuous service. Early termination prior to the 12 month period will result in the fees being applied to your final telecommunications bill.

EPlus Telephone Service

TELEPHONE ADD-ONS

Basic \$15.95	Unlimited Local Calling, Call Waiting & Call Return
Basic Feature Pak \$10	Pak includes: Call Forward Busy, Call Forward No Answer, Remote Access Call Forwarding, Speed Calling 30, 3-Way Calling, Anonymous Call Rejection, Caller ID Delivery Block, Call Return, Call Forward Variable, Caller ID (w/Name) ⁴ , 60 Minutes Free Long Distance Calling ⁵
Basic Plus \$24	Unlimited Local Calling, Call Waiting (w/Caller ID) ⁴ , Call Return, Caller ID (w/Name) ⁴
Basic Plus Feature Pak \$7	Pak includes: Call Forward Busy, Call Forward No Answer, Remote Access Call Forwarding, Speed Calling 30, 3-Way Calling, Anonymous Call Rejection, Caller ID Delivery Block, Call Return, Call Forward Variable, Caller ID (w/Name) ⁴ , 60 Minutes Free Long Distance Calling ⁵
Preferred \$24.95	Unlimited Local Calling, Caller ID (w/Name) ⁴ , Call Waiting (w/Caller ID) ⁴ , 3-Way Calling, Call Forwarding Variable, Call Return, 60 Minutes Free Long Distance Calling ⁵
Preferred Feature Pak \$5	Pak includes: Call Forward Busy, Call Forward No Answer, Remote Call Forwarding, Speed Calling 30, Repeat Dialing, Anonymous Call Rejection, Caller ID Delivery Block.

Voicemail	\$4.95
Includes Paging & Email Notification	
Unlimited Long Distance	\$14.95
Applies Anywhere in the Continental U.S. ⁶ Keep your own number ⁷ . Ask for details.	
Directory Assistance, 411	\$2.25
Per call rate. Find out the number/address of a residence or business.	
Non Published/Non Listed	\$3.33
Number is <u>not listed</u> in phone book or directory assistance.	
Non Listed	\$1.73
Number is <u>not listed</u> in phone book, is <u>listed</u> in directory assistance.	

*See back for details and eligibility requirements.

CONNECT WITH CABLE TV, INTERNET, PHONE HERE

AT JACKSON ENERGY AUTHORITY.



IT'S EASY.



(1) Requires a converter. (2) Requires HD converter or Smart Box converter. (3) High-speed Internet services are provided as best-effort services. Jackson Energy Authority does not guarantee bandwidth that customer receives. (4) You must provide the correct equipment (Caller ID display unit or phone with built-in display) to view Caller ID data. (5) 60 minutes free long distance calling is limited to the 48 contiguous United States. Long distance minutes in excess of 60 minutes each month will be billed at 6.9¢ per minutes rate. Unused free long distance minutes do not roll over to the next month. (6) Unlimited long distance calling is limited to the 48 contiguous United States. Long distance is billed at the per minute rate for long distance service over 1,500 minutes per month. Jackson Energy Authority local phone service is required to receive Unlimited Long Distance. Participation is subject to Jackson Energy Authority eligibility requirements. Monthly price shown is available to residential customers only and does not include taxes and fees. (7) Local number portability is not available to customers switching from a cellular service or certain VoIP services. (8) HD converter box required per TV for Multi-Room HD/DVR DCX700/DCX3300 services. Your Smart Box will be capable of sending an active stream to 3 other HD converter boxes simultaneously. Terms and conditions subject to change without notice. Prices and rates listed are per month. Fees and taxes not included. JEA is an equal opportunity employer. 063017

LOCAL SERVICE YOU CAN TRUST.

Unmatched Reliability

You can trust JEA with the utility and broadband services you depend on every day. Our goal is to be the most knowledgeable, highly-skilled and customer-focused workforce available. Part of this is our commitment to delivering dependable service and protecting your information.

Learn more about our policies, visit:
jaxenergy.com/broadband/policies

IT'S ALL ABOUT CONVENIENCE.

- One local call does it all.
- Get everything on your JEA bill.
- Free Installation for your Cable TV, Internet and Telephone services.

THE AREA'S FIRST AND ONLY 100% FIBER NETWORK.

What is Fiber?

JEA's telecom system, EPlus Broadband, is a glass fiber network delivering your video, Internet and telephone services. It's the area's first and only 100% fiber network offering the clearest reception, fastest speeds, and greatest reliability.

Replacing the need for copper wires, fiber allows for much higher bandwidth transmission and is often referred to as "future proof".

AWARD-WINNING SERVICE.



Best Cable TV
Best Internet
Best Home Phone

CableFax Magazine
2017 Independent Project
Launch of the Year



2013 Chairman Award

USignite
Designated Smart
Gigabit Community



2007 Excellence
and Innovation in
Communications for
the Public Good.

Broadband Properties Magazine
2005 Best FTTH Public Utility Network